



**15TH ASIA OCEANIA
ORL-HNS
CONGRESS**
8 - 12 MARCH 2023
BRISBANE CONVENTION & EXHIBITION CENTRE, AUSTRALIA



REACHING OUT – MAXIMISING
REGIONAL COOPERATION AND
RESOURCES TO ADVANCE PATIENT CARE

REGISTRATION TERMS AND CONDITIONS

Registration

- Early bird registrations will be accepted until 7 November 2022 (Monday), midnight AEST.
 - Should your registration remain unpaid until 21 November 2022, registrations will be upgraded to the standard rate.
- As of 8 November 2022, standard rate applies for every new registration.
- Standard registrations will be accepted until 7 February 2023 (Tuesday), midnight AEST.
 - Should your registration remain unpaid until 21 February 2023, registrations will be upgraded to the late rate.
- As of 8 February 2023, late rate applies for every new registration

Payment conditions

- All payments are to be made in AUD. Please indicate the participant's name and "ORLHNS 2023" on all payments.
- Payment is due on receipt of invoice. If payment is not provided on time, your registration may be cancelled.
- Full payment of all items is requested when registering (by credit card or by bank transfer).
- From **Wednesday 11 January 2023** only payments by credit card will be accepted.

GST (Goods & Services Tax)

- Registration fees include 10% GST. Tax invoices issued will indicate total GST included in the transaction.



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Methods of payment

- **Credit card:** only MasterCard and Visa are accepted.
 - Please note a 2.95% payment processing fee will be applied

- **Bank transfer** – please make your payment to:

MCI Australia Pty Ltd

Bank: National Australia Bank
BSB: 084 255
SWIFT: NATAAU3302S
Account name: MCI Australia Pty Ltd
Account number: 59 650 0566
ABN 76 108 781 988

- **Any bank fees associated with the transfer is the responsibility of the customer.**
- All payments are to be made in Australian Dollars (AUD)
- Please indicate the participant's name and **“ORL HNS 2023”** on ALL payments.
- Payment by personal cheque is not accepted.
- As a global company with our headquarters in Geneva, our merchant facility is located in Switzerland. Rarely an additional fee is charged, either as a result of an international transaction fee or a charge made by your bank. Unfortunately we cannot work out exactly in what instances this does occur, however any delegates that do get affected by an international transaction fee we will arrange the necessary refund of that fee. Please contact the registration team to make these arrangements.

Registration / modification / cancellation conditions

Cancellation policy

- All delegate cancellations must be received in writing sent to MCI Australia at registration@orlhns23.com.
- For cancellations received on or before Wednesday 11 January 2023 will be refunded in full, less a 25% cancellation fee to cover administration costs.
- No registration refunds will be made after this date.

Postponed event policy

- In the event the Congress is postponed, existing paid registrations will automatically be transferred to the new Congress dates. For existing paid registrations, you will receive communication confirming the successful transfer of your registration. If you do not wish to proceed, notification in writing will be required no more than 30 days from the announcement date to receive 100% refund. After this date, the standard cancellation policy will be applied.



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Cancelled event policy

- 100% refund is applicable in the event of Congress cancellation (excluding fees and bank charges).

Social functions

- The Congress reserves the right to cancel or vary social functions if minimum numbers are not reached.
- Due to commitments to catering, we cannot refund social functions and additional ticket cancellations less than 60 days prior to the event.

Modification policy

- Any registration modification requests must be received in writing sent to MCI Australia at registration@orlhns23.com

Transfer of registration

- As an alternative to cancellation, your registration may be transferred to another member of your organisation. Registration transfers must be sent in writing to MCI Australia at registration@orlhns23.com.

Travel & Accommodation

Accommodation cancellation:

Please refer to the individual cancellation policy of the hotel to ensure you are aware of cancellation penalties that may be applicable at your chosen hotel. Accommodation cannot be confirmed without a valid credit card. Payment will be processed by the booked hotel to check in. Cancellations in whole or part may incur a penalty at the hotel's discretion.

Closure of a hotel:

Should hotels promoted by the AO ORL-HNS, close prior to the Congress, MCI (event organisers) will assist to seek any pre- payment made by a delegate direct to the hotel and offer alternative options to the delegate. As the contract is direct between the hotel and delegate, no guarantee can be provided by MCI to any compensation MCI will not be financially liable for any financial loss. At the time of booking a hotel, be aware of the individual Terms and Conditions of the Hotel you are entering into an agreement with.



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Insurance and liability:

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart for the Congress. The hotel and MCI as organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the Congress participants and accompanying persons.

Restrictions to travel:

MCI recommends ensuring travel to the state of Queensland is permitted. In the event Domestic or International restrictions apply, MCI will not cover any expenses related to restrictions to travel to Brisbane, Queensland, Australia during the AO ORL-HNS 2023.

Privacy & data collection

Data privacy policy

- For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy: <https://www.mci-group.com/privacy-statement>

Privacy statement

- The provided name and contact information, including electronic address, may be used by parties directly related to the event such as the organisers and approved stakeholders, for relevant purposes such as promotion, networking, and administration of this, and future events of this type. If you do not consent, please email support@orlhns23.com.
- In addition, your name, organisation and country/state of origin may be published on the delegate list which may be provided to delegates, exhibitors and sponsors at the Congress. If you do not wish your details to be included in this list, please email support@orlhns23.com.

Email communication

- By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type.
- If you do not wish your details to be used for any of the above purposes, please email support@orlhns23.com.



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General conditions

Release and waiver of liability

ASOHNS, AOA, the hotels and MCI are not responsible for either the partial or total non-execution of the contract in the event of technology fault, accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, Strikes, Lock out, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents access to the platform for the event, or if for the same reasons the event is cancelled by MCI. The Organisers may at their entire discretion repay the delegate fee paid by the participant, or part thereof, but shall be under no obligation to repay the whole or part of such delegate fee, and shall be under no liability to the participant in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the participant, as the result of the happening of any such event.

Force majeure

ASOHNS, AOA, the hotels and MCI are not responsible for either the partial or total non-execution of the contract in the event of technology failure, accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the platform from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

Photography / videography disclosure

As a registered participant of the virtual series, you agree to grant permission for ASOHNS, AOA and MCI to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorise ASOHNS, AOA and MCI to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicising ASOHNS and AOA programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of ASOHNS, AOA and MCI.